

## Banking intermediation (Willems Law): distance learning with training platform and online exam (proctoring)

### GOALS

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The objective of this training course is:

- To allow you to acquire all the necessary technical and legal knowledge of the banking sector so that you can provide proof of the required professional knowledge;
- To prepare you for a successful examination in accordance with the knowledge requirements with regard to this subject matter.

**Bank:** The training course covers the **technical knowledge with regard to the financial products** in banking and investment services in accordance with art. 7, §1, 1°, b and c of the Royal Decree of **1 July 2006**

All material (syllabi, training questions and exam) is available in English.

**After completing the training and passing the online exam (proctoring), your certificate will be available on our platform after 48h (working days). [Click here to find more information about the online exam \(proctoring\)](#)**

### SUMMARY

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Category:

- Retail banking

Difficulty level:

Basic

Certification type:

E-learning - distance learning

Price:

- Member: € 840.00
- Non member: € 940.00
- Partner BZB: € 840.00
- Incompany: custom tailored, prices on demand

### INTENDED AUDIENCE

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The training course is intended for anyone who requires a general knowledge of banking professionally and/or for those who need an official certificate proving their professional knowledge, such as:

- Intermediaries in banking and investment services;
- Persons in contact with the public (PCP) of regulated enterprises, such as counter staff and contact persons;
- Effective managers of intermediaries and persons in contact with the public.

### FOREKNOWLEDGE

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**Basic level:** No specific prior Knowledge is required for this course.

## CONTENT

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**CONTENT** - The course consists of 4 modules:

### ***Module 1 - Basic principles of banking and finance - (143 pages)***

Module 1 provides an insight into the environment and the most important rules of banking and finance.

The module is divided into 4 parts:

1. The banking environment
2. Basic principles of the Civil Law
3. Foundations of the banking legislation
4. Protection of private life

### ***Module 2 - Compliance - (99 pages)***

Module 2 provides an overview of the rules relating to the integrity of banking. These are directed at every employee of a bank.

The module is divided into 5 parts:

1. Role of the compliance
2. Level playing fields (LPF)
3. Deontology of banking
4. Obligation to inform
5. Anti-money laundering legislation

### ***Module 3 - Payments and savings products - (73 pages)***

Module 3 is a specialised subject focused on the study of payments and bank, savings and deposit accounts.

The module is divided into 2 parts:

1. Bank accounts and payments
2. Savings and deposit accounts

### ***Module 4 - Investment products and investment advice - (94 pages)***

Module 4 is a specialised module focused on the study of financial markets, monetary policy and common retail investment products. Particular attention is paid to investment advice.

This module is divided into 5 parts:

1. Financial markets and monetary policy
2. Shares
3. Bonds
4. Collective investment undertakings (CIUs)
5. Derivative financial products

Module 3 and module 4 may be optional for PCP's - we refer to the FSMA's ["step by step plan - professional knowledge"](#).

## TRAINING COURSE CONTENT

After registration and payment, you are given access to our digital learning platform. There you will find the following items:

- Syllabi: each module has a syllabus, the content of which corresponds to the final attainment targets of the associated exam;

- [How much time must I allow for studying the manuals?](#)
- Exercises: after you have studied the syllabus thoroughly, exercises are available for each module to test your acquired knowledge of the material and familiarise you with the type of questions you can expect on the exam;
- Planning tool: this provides an overview of all the possible exam sessions which you can use to schedule your exam yourself;
- Certificate: after the successful completion of your exam, you can print your certificate here.

**REGISTRATION PROCEDURE :** How do you get started with this training course?

1. You register for this exam/retake via the 'register' button. Please use the same e-mail address for each new registration.
2. In the last step for the registration form, you can choose to pay either online or by bank transfer. Once you have received a registration confirmation, we will send you the invoice by e-mail.
3. After payment of the invoice, your registration will be processed further in our system and you will receive an e-mail with your personal activation link to our digital learning platform. Our digital learning platform includes syllabi, exercises, exam and certificate.
4. On our digital learning platform you can choose a date on which you want to take the exam. All modules must be taken on the same date.

## EXAM INFORMATION

### Structure

Each different module has a separate exam. Each exam per module consists of 20 multiple choice questions (no guessing correction). A proctoring exam session lasts a maximum of 2 hours. It takes about 30 minutes to complete a module. Thus the system allows you to take the 4 exams in one exam session. To succeed, you must achieve a minimum score of 60% per module.

### Dates

The exam dates are only available on your own account within our digital learning platform. You will be given access to our digital learning platform after the payment and processing of your registration. Syllabi and exercises are made available to you as soon as we have received your payment. We schedule an exam moment each week. You indicate yourself when you wish to take the exam. You can change the chosen date free of charge up to 5 calendar days before the exam.

### Results

If your result is **positive**, you will find a certificate accredited by the FSMA on your own account within our digital learning platform proving that you have passed the exam (indicated per module) and which demonstrates that you have the required technical knowledge.

If you **fail to pass one or more modules of the exam**, you can register for a resit on MyFebelfinAcademy. .

When choosing a new date, a waiting period of 15 days needs to be respected. This period of 15 days commences on the day following the date of the exam for which you were not successful. For example: if you took an exam on 1 September, you can retake it on a date after 16 September.

### Practical information

**Exam location:** Online (proctoring) [Find here more information about online exam \(proctoring\)](#)

### Price:

- Member (including syllabus, exercise platform and exam): 210€
- Non-member (including syllabus, exercise platform and exam): 235€
- Partner (BZB/Fedafin - including syllabus, exercise platform and exam): 210€
- Retake exam: 135€

## METHODOLOGY

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An **'E-learning - distance learning'** is 100% self-study. It is a learning method in which each participant processes the learning content individually, at their own pace, which is presented in the form of a syllabus prepared by the teacher. This is provided in a digital format (PDF) via the MyFA learning platform, possibly supplemented with an exercise platform.

### **Learning material:**

- Syllabi
- training platform with exercises